



Southern Pine Inspection Bureau, Inc.

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February 11, 2008

Alan Wickstrom
President
BuildingOnLine, Inc.
24681 La Plaza, Suite 250
Dana Point, CA 92629

Dear Alan,

I wanted to wait until we had significant experience with the web based reporting system to let you know, with candor, what a pleasure it is to work with you and your group. You have consistently met the schedule that we mutually developed. The responsiveness to our inquiries has been exceptionally good. The system is up and running and meeting our high expectations. Our staff and clients have accepted the system with praise. One would expect some resistance since this is a major change to the way we interact with clients but the skill of your staff in interpreting and applying our needs has made the transition smooth for all concerned.

I cannot say enough about the outstanding capability of Mr. Busarow. From the beginning Dan stated that he was "going to become one of our field staff". He has been remarkably prescient about how we do business. Dan hit the mark on every aspect of this project. I'm sure that other members of your organization have contributed to the successful outcome and I appreciate their efforts.

We look forward to working with you on additional web design and hosting and I would unequivocally recommend you to other businesses.

Sincerely,

James E. Loy
President

